



HOUSE & HAVEN
luxury vinyl floorboards

LUXURY VINYL FLOORBOARDS

Cleaning and Maintenance Guide

Your new HOUSE & HAVEN floor is beautiful and practical, now lets see how we look after it and ensure it continues to enhance your home.

ROUTINE CLEANING

Regular vacuuming and sweeping is important in preventing particles of dirt abrading the surface of your new vinyl Floorboards.

HOUSE & HAVEN recommends using a quality pH neutral vinyl floor cleaner containing no polish or wax. A mild soap diluted with lukewarm water applied with a damp sponge mop is also a recommended maintenance method.

Stubborn marks can be spot cleaned using a pH neutral concentrate and a non-abrasive scouring pad followed by wiping it clean with a damp cloth then resume standard damp mop cleaning.

The use of steam mops, abrasive cleaners, cleaning agents, bleach, wax or any wood care products are not to be used on House & Haven luxury floorboards as they can cause permanent damage to the boards' surface.

Your floorboards have a natural emboss designed to replicate timber but unlike timber its surface is non porous and there are no dirt traps. Thanks to the built in Nano-Silver antimicrobial protection there is no benefit in using chemical cleaners or floor polishes. These products will sit on your floors surface and compromise either its hygiene or safety properties. (Imagine your dog licking a floor cleaned with bleach or a child slipping on a waxed floor). Please don't compromise the performance attributes we have purposely incorporated and you have had to pay for.

Please remove all spillages immediately.

ONGOING CARE AND MAINTENANCE.

Always protect floors when moving heavy objects to prevent permanent scratches and tears. Do not drag or slide furniture over an unprotected floor.

Always use floor protectors under tables, chairs and other heavy home furnishings to avoid permanent damage.

Non-rubber backed walk off mats should be used at all entrances to limit soiling and moisture transfer. Please use mats without latex or rubber backing to avoid possible rubber migration and irreversible discolouration.

The intensity of UV light in Australia is extreme and can result in colour fade. Appropriate window coverings should be used to minimize exposure to direct sunlight

Updated information is available at houseandhaven.com.au